MEETING THE MOMENT

2021 Annual Report

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Dear Friends of CFA,

Like all of you, we are amazed by the passage of time as we continue to navigate this global public health crisis. Yet, rather than a message of despair, again this year we find ourselves in awe of all that CFA has accomplished – with the help of so many friends and supporters.

2021 was a year in which CFA persevered! We launched our first formal strategic planning effort in many years. It was all virtual on Zoom, but it has been invigorating and affirming as so many staff, board members, and stakeholders came together to share our hopes and dreams for all CFA can accomplish in the future. This fall we introduced our new mission, vision, and value statements, while also showcasing several of our staff who we believe emulate the agency’s values. We are looking forward to launching our new Strategic Plan and working side by side with all of you to accomplish our goals.

Most importantly, we are looking forward to spending time with you again in person on behalf of the agency we are all so committed to.

We hope you will enjoy our 2021 Annual Report, and we thank you for being with us on this important journey.

Our grateful best wishes,
RESPONSIVE AND RESILIENT

At CFA, we believe that evolution is a strength.

That’s why we’ve updated our mission statement, vision, and values to reflect a commitment to evolving to best fit our community’s needs.

MISSION
To provide equitable clinical and supportive services in accessible ways to meet the evolving needs of our communities

VISION
Assure community health and well-being through innovative leadership and sustainable partnerships

VALUES
Quality: Ensure excellence and best practices
Compassion: Provide a safe space to be heard, understood, and supported
Respect: Honor each person’s self-worth and unique perspective
Integrity: Prioritize highest values and accountability
Inclusion: Foster a culture that reflects and embraces diverse communities
Transparency: Be open, honest, and trustworthy
Adaptability: Courageously evolve, renew, and improve

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ANNUAL REPORT FY 2021 02
Since 1972 Child and Family Agency of Southeastern CT, Inc. (CFA) has been at the forefront of social service development in southern and eastern CT.

**OUR NUMBERS**

7,400+ children, families, and adults impacted by CFA programming annually

200+ staff members, a dedicated Board of Directors, and over 300 Auxiliary members work together for the betterment of our community.

40 Connecticut communities served

CFA is headquartered in New London, CT

**HIGH RISK POPULATIONS**

We have worked to enrich the lives of local families and adults through accessible, high-quality programming. We are dedicated to ensuring that all in our community – especially those who need us most – have greater access to quality programs and services that will enhance their lives, shape their futures, and give them a tangible measure of hope.

**NEW LONDON, CT**

has a population of 27,367

58% of whom identify as a person of color

- **UNINSURED ADULTS %**
  - STATE OF CT: 10%
  - NEW LONDON COUNTY: 9%
  - CITY OF NEW LONDON: 15%

- **POVERTY RATE %**
  - STATE OF CT: 10%
  - NEW LONDON COUNTY: 9%
  - CITY OF NEW LONDON: 24%
### CFA operates Outpatient Behavioral Health Clinics in New London, Groton, and Essex. We offer outpatient behavioral health services to families, adolescents, adults, and children. We provide psychiatry and psychotherapy services, including evidence-based therapies to address mood, depression, anxiety, trauma, and behavioral problems.

### In-home services support families who require a higher level of care than outpatient services can provide. In-home programs also alleviate external barriers to accessing treatment, such as transportation and disability.

### School-Based Health Centers (SBHC) provide physical and behavioral health care directly within a child’s school at no out-of-pocket cost to the family. CFA operates 13 centers across New London, Groton, Stonington, and Waterford.

### CFA operates two early care and education centers, the New London Day Nursery and the Groton-Mystic Early Childhood Development Center. Both serve children from six weeks - five years of age and provide NAEYC accredited, high-quality childcare.

### Family Resource Centers (FRC) provide a broad continuum of services, including parent education, resources, referrals, early childhood and school-aged programming, and additional community supports to foster the optimal development of children and families.
Faces of Hope

Staff Highlight

KYRAH AUGMON-BOSSA
CLINICIAN II
SCHOOL-BASED HEALTH CENTER (SBHC), GROTON MIDDLE SCHOOL

Kyrah has been an integral part of the SBHC clinical team for more than seven years. She has provided high-quality clinical services through multiple SBHC sites and has continuously developed her skill set to provide the best evidenced-based treatment available.

As one of SBHC’s most experienced clinicians, Kyrah serves a critical function in welcoming new clinicians, promoting team chemistry, and leading the team in difficult conversations about justice, diversity, equity, and inclusion, ensuring CFA’s mission is reflected in our approach to cases.

Kyrah always ensures that clients needs are met and provides coverage for staff, stretching her capacity to ensure the needs of others are met.

CFA is thankful to Kyrah for her many years of outstanding service and for all staff members who demonstrate the courage and compassion needed to provide high-quality services.
NEW PARTNERSHIP

PSYCHOTHERAPY SUPPORT

OCEAN AVENUE LEARNING ACADEMY AND CFA

Ocean Avenue LEARNing Academy supports students with developmental disabilities, emotional and behavioral challenges, or complex medical needs.

The Academy currently supports 60 students ranging in age from pre-kindergarten through age 21. In addition to classrooms, the building offers a gross motor skills room, nurse's office and exam room, related service spaces, and a meeting space for events or professional development.

Since returning to school due to COVID-19, the Ocean Avenue teaching staff noticed an increased need and benefit of adding in-school psychotherapy support for their students.

In May 2021, Ocean Avenue LEARNing Academy reached out to CFA seeking additional mental health support for their enrolled children. Responding to community needs, CFA began providing on-site mental health services to Ocean Avenue students within the same month.

By providing services directly within the school, CFA can consult with teachers and other school professionals and observe students in their classroom settings.

In early 2022, this site will join CFA's other school outposts (School-Based Health Centers) as an Enhanced Care Clinic.

We believe this is the start of a positive and ongoing collaboration with LEARN!
Alyssa began her journey at CFA as an intern in 2017 in our in-home Intensive Family Preservation (IFP) program. She went on to complete a second internship in our Outpatient Clinic and accepted a full-time position as a clinician in 2019 in our in-home Functional Family Therapy (FFT) program.

Following licensure this past year, Alyssa has brought her knowledge and experience to a unique split position as Senior Intake Clinician in our Outpatient Clinic as well as part-time FFT Clinician doing in-home work. Alyssa has a wonderful rapport with the families she works with and has shown investment in the agency with her flexibility and increased expertise as an LCSW.

Over the past year, Alyssa has shown great perseverance, helping over 75 families work on improving their lives by way of individual and family therapy in offices and homes!
Research confirms that behavioral health treatment focusing on movement, art, and group therapy aids the growth and change experienced through traditional “talk” therapy. CFA clinicians have long observed the benefits these therapies can provide to clients and the increasing need within the community.

Spearheaded by Centerbrook Architects, the renovation has increased space to deliver a complete range of treatment options, a dedicated space for group therapy, therapeutic offices, and improved accessibility for clients through a first-floor waiting room.

The renovation includes donations of paintings from artists Courtney Beglin and Michelle Marra.

In addition to the renovation work completed throughout the Outpatient Clinic, CFA’s Early Childhood Development Center, which shares a building space with the Outpatient Clinic, also underwent a small renovation, resulting in a new and improved pre-school classroom. CFA is excited to be holding a ribbon cutting ceremony in early 2022.
Staff Highlight

HANNAH STONELY

LEAD TEACHER
EARLY CHILDHOOD DEVELOPMENT CENTER

Hannah has been an integral part of CFA's Groton-Mystic Early Childhood Development Center since 2012, showing remarkable fortitude and commitment to her work with children, families, and her co-workers. Hannah has grown exponentially during her years of service, especially over the last few years as Lead Teacher. She always leads by example and is a superior role model for the children in her care and a confidant for her co-workers. Her responsibilities as Lead Teacher are numerous and vary from day to day, but her strong values and work ethic help her graciously meet each challenge and complete her work. During this past year, Hannah has played a vital role in creating and revising COVID-19 protocols and policies in order to operate healthy and safe childcare programs. She was also indispensable in supporting the childcare management team and staff in our National Association for the Education of Young Children (NAEYC) Re-Accreditation.

We are thankful for Hannah’s dedication, commitment to her work with young children, and her exceptional leadership skills. We look forward to her continued growth and future success!
We believe that healthy development and good education begin at birth. Our Family Resource Centers (FRC) strive to provide support and positive programming to assist parents in their role as their child’s most important teacher.

Playgroups allow parents and their young children to participate with other families in a structured program. Stimulating experiences in the first three years of a child’s life are critical for future school and family life success.

When COVID-19 began to impact the State of CT, in-person services and activities were suspended. After speaking with families and assessing their needs, Playgroup To Go was created!

In July 2020, CFA began providing free weekly Playgroup To Go activity packets to local families. Each enrolled child would receive a To Go bag with the storybook of the week and coinciding activities. Families were also able to tune into the FRC Facebook page for a recorded storytime and activity directions.

From July 1, 2020 - June 30, 2021, the Playgroup To Go program served 185 client families.
Onward Leaders, headed by President Matt Spring, is a group of forward-thinking and community-minded individuals wishing to engage with other like-minded adults while promoting CFA. Onward Leaders continues to make strides spreading the mission of CFA within our local community and holds an annual event to support program funding.


The week-long silent auction featured 113 paintings, photographs, portrait sessions, pottery, quilts, and jewelry. Over 140 bidders took part in CFA’s virtual art auction. CFA is thankful to all of the talented artists who donated to the Onward Leaders Art Auction and helped make a successful event!

**EVENT COMMITTEE**

Matt Spring, Onward Leaders President
Cynthia Beglin, Advancement Chair
Sally Myers
Dr. Margaret O’Shea
Liz Palazzo

**HOTTEST BID**

Elizabeth Taylor  
Donated by: Ali Nichols

**HIGHEST BID**

Winter Storm Approaching Saybrook Point  
Donated by: Sandy Garvin
Summary of Operating Revenue and Expenses
2016 - 2021

State & Federal Grants 64%
Other & Investment Income 11%
Total Revenue 2019-2020 $14,289,581
*2020-2021 $16,905,644
*Includes $1,277,150 gain on investments

Prevention & Community Services 1%
School Based Services 17%
Fundraising 4%
United Ways 2%
Client Fees & 3rd Party 19%
Total Expenses 2019-2020 $14,712,014
*2020-2021 $15,522,454
Childcare & School Age Services 12%
Admin 18%
Fundraising 2%
Office & In-Home Counseling Services 50%
THANK YOU

YOUR SUPPORT MEANS THE WORLD TO US.

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Mrs. Heide R. Weise
Danielle Welch
Mr. & Mrs. John Wells
Rik & Madeline Wells
Jesse R. Wenzel
Mrs. Anne Wernau
Royal C. Werner
Grant & Joanne Westerson
Mrs. Susan-Jayne H. Westner
Dr. & Mrs. Marty White
Susan White
Barbara White
Nancy Whitney
Mr. & Mrs. John Whritner
Mrs. Joan H. Wiles
Cynthia & George Willauer
Mr. & Mrs. John Williams
Williams Family Foundation
Elizabeth E. Wilson
Andrea & Thomas Wing
Mary Jo & Bishop Wlodecki
Dolores & Edward Worth
Wei Zan Wu
Yankee Remodeler Of New London, Inc.
Yourcause, LLC
Kay Zak & Gary Closius
Frederick & Patricia Ziegler
Ziegler Family Fund of Schwab Charitable
Mr. & Mrs. David Zoller
Robin Zubretskey
Caroline Zummo
Mr. Neil Ballotte
Teri Banas
Hayne Bayless
Allison Beeley
Cynthia & Brian Beglin
Courtney Beglin
Darren Bindloss
John Boone
M.J. Brush
Mr. & Mrs. Richard Bucklin
Linda & Josh Burrows
Alessandra Calamai
Chelsea Groton Bank
Jean & Richard Conway
Cooley Gallery, Inc.
Ms. Judith Cotton
Claudia Cron Sherman
Hon. Paul Formica
Sandy Garvin
Donna Gilberto
Todd Gipstein
Nancy Gladwell
Ms. Jan Cummings & Mr. Peter Good
Georgiana Goodwin
Sarah Gravestock
Dave Harned
Peter Harron
Dwen Heminway
Diane Houdeshell
Elizabeth Jancewicz
Cathy Johansen
Nancy Johnson-Mercado
Russ Kramer
Lawrence & Memorial Hospital
Ann Lightfoot
Caren Linden
Mr. Tim A. Lovejoy
Tricia Lowery Lippert
Sarah Stifler Lucas
Carole Mackin
John & Wendy Madsen
Mary Maguire
Michelle Marra
Rosemary Webber
Mr. & Mrs. Albert Meyer
Mrs. Marguerite Miller
Mr. & Mrs. Thomas E. Mitchell
Nancy’s Salon
Richard Nazzaro

Gifts In-Kind
Joyce Adamciewicz
Adore
Moya Aiken
Louis & Cynthia Allyn
Del-Bourree Bach

ANNUAL REPORT FY 2021
LEAVING A Legacy
2020-2021 Legacy Society

Anonymous
Lisa & Ed Baxter
Deetsie & Wil Bradford
Richard & Anne Calvert
Mildred E. Devine
Lynn & James Fairfield-Sonn
Harry L. Ferguson
Tom & Chris Gullotta
Elsie H. Johnson
Judy & Jeffrey Lovelace
James Lundborg
Julie Sanderson Lyman
Jane Morse McLane
Bob & Sally Myers
Arthur A. Nagel
Margaret & Daniel O’Shea
Patricia Proctor
James & Amanda Rutledge
Famah Sells
Julie S. Stone

NCNW-National Council of Negro Women
Robin & Bob Nelson
Mrs. Alison J. Nichols
Leif Nilsson
Tatyania Nivina
Mr. & Mrs. David Noyes
NRG Energy Inc.
Ms. Liz Palazzo
Juner & Mark Patnode
Christian Peltenburg-Brechneff
Patricia & William Petrone
Physical Therapy & Sports Medicine Centers - Groton
Anne B. Pierson, MD
Nancy Pinney
Deborah Quinn-Munson
Robert Rich
Rob Rivers, LLC
Rotary Club of New London
Shennecossett Yacht Club
Sarah Shewokis
Dennis Sirrine

Guy Smith
Pat Spratt
St. Ann’s Episcopal Church
Dr. & Mrs. Christopher B. Steiner
Brian Keith Stephens
Mr. Larry Stevens
Mr. & Mrs. Duncan C. Stoddard
Judy & Ken Teel
The France Foundation
Mr. & Mrs. David D. Thompson
Trillium Garden Club
Kim Tyler
U.S. Coast Guard Academy
United Way of SE Connecticut
John Van de Graaff
David & Patricia Varholy
Scott Wilson
Anne Winthrop Cordin
Mrs. James Wydler
Zachry Nuclear Engineering, Inc.
Christopher Zhang
Mr. & Mrs. David Zoller

Many thoughtful people have chosen to honor or memorialize a loved one or friend by sharing in Child & Family Agency’s efforts to serve children and their families in Southern and Eastern CT.

Gifts Made in Memory of:

Doris Boas
Janice Carty
Janith Clay
Loretta Dillies
John R. Dreger, Sr.
Lillian Erb
Josephine Esposito
Jane C. Fagan
Marie Donnelly Fitzgerald
Vera Larson
Margaret & George Maynard
Lorraine Parsons
Alexander Rego
Ashley Saunders
Cory Stewart
Natalie Stewart
Judith Woodman

Gifts Made in Honor of:

Dr. Allison Blake
Sam & Doug Claugh
Diane Gozemba
Ellie Lambert
Ms. Lynn Martell
Mr. & Mrs. Stephen McCue
Dr. Margaret O’Shea
Marianna Schuck
Charlotte & Bob Shepard
Mrs. Theresa Sistare
Mrs. Julia Stone
Sandra Hanley Wall
Lynn Cravinho joined CFA’s Board of Directors in April 2018. She immediately distinguished herself as a valuable and engaged member. Lynn worked on many projects that may not be considered the most exciting but required intellect, insight, and above all else, attention to detail. She served on the ad hoc committee in 2019 that helped design the charter for the new Governance Committee, which was created in 2020. She distinguished herself in this work and was later asked to co-lead another ad hoc committee to update the agency’s bylaws.

In early 2020, Lynn was elected Treasurer of the CFA Board of Directors. Once again, she proved herself to be an invaluable asset and source of information. She spent countless hours with the staff Finance team and the Board’s newly-formed Finance and Audit Committee, helping us improve our processes and policies to strengthen our financial practices and ultimately our services to the community. Lynn was also instrumental in helping to update the agency’s Retirement Plan and helped the Board form a new staff Retirement Committee, which strengthened the retirement plan for current and future staff of CFA.

Although Lynn left the CFA Board before her term ended, she left an indelible impact on all staff and volunteers who had the opportunity to work with her. Our staff often comment on the things we learned from Lynn and how she helped us improve our financial practices and overall agency governance. These topics can often be challenging to decipher, time-sensitive, and confidential in nature. Despite the environment and nature of the discussions, Lynn led by example, always with a smile on her face, and a reminder that the efforts would benefit all who work at, volunteer for, or receive services from CFA.

We are so grateful for Lynn Cravinho’s contributions and all she taught us. We miss her input and guidance and we look forward to the time when we can welcome her back to the CFA Board of Directors!

Thank You, Lynn!
2021 AUXILIARY VOLUNTEERS OF THE YEAR

Barbara Haines
Essex River Valley Auxiliary

Pat Brennan
Thames East Auxiliary

Sally Myers
Thames West Auxiliary

2021 AUXILIARY MEMBERS

Judith Acker
Joyce Adamciewicz
Virginia Ager
Cynthia Aird Miller
Dolores Albrecht
Joann Aldred
Susan Wood Alpeter
Virginia Anderson
Norma R. Anderson
Diana Annon
Sharon Arnold
Barbara Arthur
Janice Atkeson
Cheryl Auerbach
Lois Bailey
Suzanne Baird
Marsha Bansavage
George Ann Bardenheier
Phyllis Bartelli
Jane Bates
Suzanne Baum
Martha Beaudoin
Joan Behrendt

Heather Bennett
Loretta Berry
Camilla Bertsche
Mary Ann Besier
Linda Bierrie
Martha Biloskirka
Eileen Boehme
Mary E. Boone
Mary Boone Butler
Dawn Boulanger
Lynne Boyd
Victoria C. Bradford
Patricia Brennan
Maryellen Brouseau
Marian Brown
Pauline Brown
Diane Brown
Beth Brucker
Jane Bucklin
Virginia Bundonis
Teresa Burbank
Judy Burdick
Monica Burnett

Monica Burnett
Anne Burns
Linda Burrows
Joy C. Bylan
Jane Bysko
Peggy Callahan
Suzanne H. Canning
Linda Cantner
Melinda E. Carlisle
Andrea Carlow
JoAnne Carter
Denise Cassella
Elizabeth Cathcart
Catherine Catucci
Ruth J. Celotto
Donna Chapman
Margaret Chester
Mary Lou Chichester
Janice Christensen
Gay Clarkson
Robert Clay
Ellen Cole
Gretchen Comstock
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<td>Dolores Markowicz</td>
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2021 Auxiliary Members Continued...

Juliann Martel  
Lynn Martell  
Diane Martin  
Jeanne M. Martin  
Geri Masten  
Jayne G. Mather  
Patricia Mather  
Marguerite Mattison  
Sarah Mayer  
Siobhan McAndrews  
Carol McBe  
Patricia McBeth  
Claire A. McCarter  
Virginia McCormack  
Diane McCue  
Lois McDonald  
Mary McDonald  
Kathleen McGee  
Jeanne McGowan  
Nancy McLoughlin  
Joan McNamara  
Judy McQuade  
Sandy Meister  
Terry Merola  
Sally Merry  
Petronella Messick  
Charlotte Meyer  
Mary Ellen Michalowski  
Beebe Miller  
Dagmar Miller  
Marguerite Miller  
Linda Minchin  
Barbara Mingo  
Mary Mirabito  
Judith Mitchell  
Laura Mooney  
Christina Moore  
Margaret Morris  
Henrietta Mountz  
Margaret Mummert  
Sallie Mundy  
Loretta Murphy  
Donna Murphy  
Nancy Murray  
Sally Myers  

Arthur A. Nagel  
Alison J. Nichols  
Wendy Nielsen  
Nancy Northrop  
Nancy Noyes  
Constance O’Brien  
F. Barbara O’Connell  
Jeanne O’Connell  
Agnes O’Connor  
Suzanne O’Connor  
Eileen O’Rourke Donahoe  
Dr. Margaret O’Shea  
Suzanne Odekerken  
Janice Ogden  
Kathleen Olsen  
Kristen Owens  
Elizabeth Palazzo  
Judy Palmieri  
E. Terry Parkinson  
Elena Patterson  
Karen Peacock  
Doris Peake  
Stella H. Peruzzotti  
Laurel Peters  
Marcia Peterson  
Alma Peterson  
Deborah Pettini  
Janet Philips  
Bonnie P. Phillips  
Mary Louise Phillips  
Jill Pilgrim  
Derek Pirruccello  
Cheryl Poirier  
Kerry Potts  
Paula Powers  
Lorna Pray  
Bettie Proctor  
Patricia Proctor  
Martha Quaratella  
Susan Ramsay  
Coral Rawn  
Linda Reamer  
Morgan Regan  
Rosemary Reid  
Barbara Rice  

Joan Rice Robinson  
Carol Richmond  
Wendy Rieder  
Patricia Rivers  
Linda W. Robbins  
Margaret Roberto  
Muriel S. Roberts  
Patricia E. Rogerson  
Jeanne B. Roy  
Mary S. Russell  
Lucy Rutherford  
Amanda D. Rutledge  
Pamela Ryan  
Carol Ryland  
Kelley Sadosky  
Rosetta Salamone  
Betsy Sandberg  
Kathryn Sandmann  
Barbara Sarrantonio  
Judith Schaaf  
Elizabeth Schafer  
Wendy Schnur  
Mary Jane Schoepfer  
Nancy Schwam  
Callie Scialvino  
Mary Seidner  
Famah Sells  
Susan Lexa Senning  
Dianne Sexton  
Judith Shanley  
Kathlyn Shannehan  
Kristen Shea  
Charlotte Shepard  
Katharine Shepherd  
Arlene Sherman  
Valerie Shickel  
Tatjana Sitt  
Barbara Skinner  
Barbara Smith  
Mary Zita Smith  
Joan Squegia  
Jacqueline Stack  
Barbara Stacks  
Ginny Steller  
Barbara Stillwaggon  
Regina Stinson  
Jackie Stoltz  
Julie Stone
We Remember the Auxiliary Members we Lost this Year

Dorothea Alderman
Patricia Belcher
Janice Carty
Josephine Esposito
Susanne Evans
Elaine Haughton
Patricia McBeth
Lynn Peckham
Jeanne Powers
Judith Woodman

LIFE TIME AUXILIARY MEMBERS

Louis Allyn
Cynthia Allyn
B.J. Blair
Neal Bobruff
Danielle Danese
Mary Dangremond
Caryn Erickson
Emily Fisher
Nancy Jewett
Charlotte Johnson
Elise Johnson
Christine Kitchings
Jane Lassen Bobruff
Judith Lovelace
Catherine Mackey
Mabel Matschulat
Jane M. McLane
Denisemarie Mendler
Christine Platt
Margaret Prescott
Claire Sauer
Theresa Sistare
Mauriane Smith
Maureen Spilsbury
Patricia Spratt
Mary Varano
Linda Watkins
Child and Family Agency of Southeastern Connecticut, Inc is a 501(c)3 nonprofit organization.

Child and Family Agency
255 Hempstead St.
New London, CT 06320

Phone: (860) 437-4550
Email: info@childandfamilyagency.org

childandfamilyagency.org

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